

SMT WORLDWIDE

 PART OF INCORPORATECHNO



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HEADQUARTERCENTER
BARCELONA - SEOUL
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SPAIN - KOREA - MEXICO - FRANCE
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Service Pack – 10 Hours (Basic Support)

Flexible package for occasional technical support or short interventions.

Includes

- 10 hours of specialized technical support
 - Remote or on-site usage (travel not included)
 - Applicable to support, training, diagnostics, basic adjustments
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Key Conditions

- Validity: 12 months
 - Prior planning required
 - Minimum consumption blocks:
 - Remote: 1 hour
 - On-site: 2 hours (travel not included)
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General Conditions

- Hours consumed based on effective time (including preparation and reporting)
- Travel, accommodation, and subsistence not included
- Weekend or urgent interventions may incur extra charges
- Customer must guarantee access and safe conditions
- Unused hours are non-refundable

SMT Worldwide Added Value

These packages allow working with SMT Worldwide as a true technological partner, with access to:

- Multidisciplinary experts (equipment, process, software, AI)
- Continuous production optimization
- Consumables expertise
- Custom upgrades
- Strategic industrialization support