

SMT

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 PART OF INCORPORATECHNO



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Installation Service

Description

The installation service includes the complete implementation of the supplied equipment at the customer's premises, ensuring its correct assembly, connection, and initial preparation for commissioning in accordance with the technical specifications defined by SMT Worldwide or the represented company.

Scope of the Service

- Verification of integrity
- Positioning at the location defined by the customer (handling means will be supplied, supervised, and managed by the customer)
- Mechanical installation of the system
- Electrical and pneumatic connection (according to specifications)
- Connection to peripherals (supply not included in scope; utilities are not included; required connections must be defined in advance)
- Basic verification of equipment start-up

Critical Points / Commercial Conditions

- The service will be billed based on the current daily rate for an 8-hour working day
 - Additional hours, weekend work, or public holidays may be subject to surcharges
 - Travel, accommodation, and subsistence costs are not included and will be invoiced separately unless previously agreed
 - The service is subject to availability and requires prior planning and confirmation from both parties
 - Any downtime attributable to the customer (waiting times, restricted access, unprepared conditions) may be considered as effective service time
 - The specific scope of each intervention must be defined before the start of the working day
 - The customer must ensure that all installation conditions are ready before the technician arrives
 - Any delays or additional interventions resulting from non-compliant conditions will be invoiced separately
 - The service is limited to the equipment supplied in the order
 - Safe and continuous access to the facilities must be guaranteed
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Exclusions

- Preparation of customer infrastructure (electricity, air, HVAC, ESD, IT network, etc.)
- Advanced process configuration or production parameters
- Operator training
- Production validation (FAT/SAT not included)
- Advanced process development or product engineering (unless specifically contracted)
- Structural modifications to the equipment
- Custom software development
- Supply of parts or consumables not included in the original contract