

SMT

WORLDWIDE

 PART OF INCORPORATECHNO



WWW.SMTWORLDWIDE.COM

HEADQUARTERCENTER
BARCELONA - SEOUL
MONTERREY - TUNISIA

DISTRIBUTIONCENTER
SPAIN - KOREA - MEXICO - FRANCE
ITALY - PORTUGAL - GERMANY - TUNISIA

Set-up and Training

Description

Comprehensive service for commissioning and training of the supplied equipment, aimed at ensuring its correct integration into the customer's production environment, as well as validating its operation according to the technical specifications and operating conditions defined by SMT Worldwide or the represented company. This service ensures an efficient transition from equipment installation to operational use by the customer.
(Installation is not included)

Critical Points / Commercial Conditions

- Service billed based on daily rate (8 hours)
- Additional hours/weekend/holiday work may incur surcharges
- Travel, accommodation and subsistence costs not included
- Service subject to availability and prior planning
- Customer-related downtime may be billed as effective service time
- Scope must be defined before each intervention
- Duration is limited depending on machine type and contracted scope
- Customer must ensure all infrastructure (power, air, ESD, extraction, IT, etc.) is fully operational
- Number of training participants must be defined in advance
- Extensions due to customer constraints may be billed additionally
- Service is considered completed once basic validation and training are finished, regardless of production performance level reached
- Training language and documentation must be agreed in advance

Scope of the Service

- Verification and validation of correct mechanical, electrical, and utility installation
 - Initial system configuration (machine parameters, basic interfaces, general adjustments)
 - Functional verification and execution of basic functional tests
 - Initial adjustments to ensure standard operating conditions
 - Basic operational training for users designated by the customer, including:
 1. General operation of the equipment
 2. Start-up and shutdown procedures
 3. Standard operation
 4. Best practices and safety
 - Resolution of questions during the initial usage phase
-

Exclusions

- Installation service (full implementation of the equipment)
- Advanced process optimization or performance improvement (Process Engineering)
- Development of specific recipes or advanced parametrization oriented to product
- Advanced maintenance or programming training
- Specific equipment adaptations outside standard scope
- Complete production validations such as FAT or SAT (unless specifically contracted)
- Advanced process development or product engineering (unless specifically contracted)
- Structural modifications to the equipment
- Custom software development
- Supply of parts or consumables not included in the original contract