

SMT

WORLDWIDE

 PART OF INCORPORATECHNO



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HEADQUARTERCENTER
BARCELONA - SEOUL
MONTERREY - TUNISIA

DISTRIBUTIONCENTER
SPAIN - KOREA - MEXICO - FRANCE
ITALY - PORTUGAL - GERMANY - TUNISIA

Additional Installation / Training per Day

Description

Additional service providing specialized technical support or training, delivered upon customer request, intended to complement or extend the scope of previously contracted services.

Service Modalities

- On-site service at customer or supplier premises
 - Possibility of remote support where applicable (to be defined in advance)
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Critical Points / Commercial Conditions

- Daily billing (8 hours)
- Additional charges may apply
- Travel costs not included
- Prior planning required
- Customer downtime may be billed
- Scope must be defined before intervention

Scope of the Service

- Availability of a qualified SMT Worldwide technician during a standard working day (8 hours)
 - Execution of additional installation, adjustment, or equipment verification activities
 - Provision of additional or complementary training for operators, technicians, or maintenance personnel
 - Resolution of technical issues related to the supplied equipment
 - Assistance in basic optimization or operational support during initial production
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Exclusions

- Advanced process development or product engineering (unless specifically contracted)
- Structural modifications to equipment
- Custom software development
- Supply of parts or consumables not included in the original contract